



January 30, 2026

Dear Valued Customer

Re: Import Service Charges

All shipments requiring a release from U.S. Customs will be subject to Import Service Charges (ISC).

Storage charges will be assessed for any shipment not removed from our premises within 24 hours after 8:00 AM of the day after arrival. (For DFW, Storage charges will be applied after 24 hours after cargo is ready for pickup).

These charges will be basically calculated at \$(as shown) per 45kg (rounding up to the nearest 45kg increment) per day.

Minimum charge per station can be found below:

TSC

ATL	ANC	ORD	JFK	SFO	LAX	DFW
\$160	NIL	\$250	\$230	\$225	\$250	\$230

Storage minimum charges

ATL	ANC	ORD	JFK	SFO	LAX	DFW
\$150	NIL	\$300	\$200	\$225	\$300	\$200

Calculation

ATL	ANC	ORD	JFK	SFO	LAX	DFW
\$0.75/kg	\$25/ULD	\$45/45kg	\$1.00/kg	\$1.00/kg	\$45/45kg	\$0.90/kg

BUC break down charge

Unit	LD3	LD7	Q6	Q7	16ft/20ft
ATL	\$250 min or \$0.10/kg	\$250 min or \$0.10/kg	\$250 min or \$0.10/kg	\$250 min or \$0.10/kg	NIL
ANC	\$0.07/lb	\$0.07/lb	\$0.07/lb	\$0.07/lb	\$0.07/lb
ORD	\$200	\$300	\$600	\$600	\$1,000
JFK	\$225	\$325	\$450	\$450	\$600
SFO	\$200	\$275	\$300	\$300	\$300
LAX	\$200	\$300	\$600	\$600	\$1,000
DFW	\$150	\$300	\$500	\$500	\$1000

Rate for processing documentation for cargo acceptance or cargo deliver to/from the NCA facility.

LAX	ORD
\$150	\$150

NOTE:

The documentation processing charge is not applied for the following cases:

- 1) When the NCA web-reservation is used by customers to process acceptance / delivery orders. In this case, drivers will need to come to the NCA facility with generated orders. Customers can also instruct their drivers to process the web-reservation orders at the NCA location before entering the NCA warehouse.
- 2) When shipments are delivered as part of DDS (Direct Delivery Service), currently applicable at ORD.
- 3) When shipments are delivered as part of pre-loaded (dropped) trailers program.