

# ① Special Handling for Sensitive items

Transporting sensitive equipment and machinery without impact and vibration.

For “High” Sensitive Cargo …**PRIO SUPER SENSITIVE** ※**NCA only for the time being**

For Sensitive Cargo…**PRIO SENSITIVE**

Items	Summary	
Product Name	PRIO SUPER SENSITIVE	PRIO SENSITIVE
Applicable Route	B4F Operated Route	B4F/B7F/B6F Operated Route
Product Code	SSN	SEN*
Items Acceptable	Stepper / EUV or similarly sensitive precision machinery	ANA : SKID Shipments (Palletized shipment) with a Shock Watch and/or a Tilt Watch. NCA : Shipments with a Shock Watch and/or a Tilt Watch
Items Not Acceptable	Collect shipments	Collect shipments
Weight / Size Limits	The weight and size that can be compatible on cargo hold of the aircraft	The weight and size that can be compatible on cargo hold of the aircraft
Loading Priority	Priority Loading	Priority Loading
Reservation	Same as general cargo	1 day prior to the departure date
Acceptance	Priority Acceptance	Same as general cargo
Delivery (Documents)	Priority Delivery	Same as general cargo
Delivery (Cargo)	Priority Delivery	Same as general cargo
Forklift Speed Limit	Under 5km/h	Speed that avoids impact and vibration (approximately: 5km/h)
Dolly Speed	Speed that avoids impact and vibration	Speed that avoids impact and vibration
Aircraft Temperature Control	✓ (B4F)	Optional Service (B4F or B7F Main deck)
Check Sheet	✓ (Including ramp area)	ANA : ✓ (Only warehouse) NCA : ✓ (Including ramp area)
Freight Rates	300% of Carrier Rate	300% of Carrier Rate

## ② Specialized Vehicle Handling

Reliable transportation of vehicles from origin to destination.

Special Handling tailored to the type of the vehicle … **PRIO VEHICLE**

Items	Summary
Product Name	PRIO VEHICLE
Product Code	VEH
Items Acceptable	Automobile (four wheels)
Items Not Acceptable	Collect shipments
Weight / Size Limits	The weight and size that can be compatible on cargo hold of the aircraft
Loading Priority	Priority Loading
Reservation	ANA : 1 week prior to the departure date NCA : Same as general cargo
Acceptance	Same as general cargo
Delivery (Documents)	Same as general cargo
Delivery (Cargo)	Same as general cargo
Check Sheet	✓ ※Both ANA and NCA maintain its current procedure
Freight Rate	300% of Carrier Rate

### ③ Dedicated Fine Art Handling

Careful handling customized to requirements of artworks and clients, with secure and expedited delivery.

Handling tailored to the characteristics of the artwork … **PRIO ART**

Items	Summary
Product Name	PRIO ART
Product Code	ART
Items Acceptable	Various artworks (including musical instruments and concert equipment)
Items Not Acceptable	Collect shipment
Weight / Size Limits	The weight and size that can be compatible on cargo hold of the aircraft
Loading Priority	Priority Loading
Reservation	Same as general cargo
Acceptance	Same as general cargo
Delivery (Documents)	Priority delivery
Delivery (Cargo)	Priority delivery
Dolly Speed Limit	Speed that avoids impact and vibration
Aircraft Temperature Control	Optional Service (Only B4F)
Freight Rate	300% of Carrier Rate ※For Valuables (VAL), the Commodity Class Rate is set at 200%, and the maximum applicable rate is 600% of the Carrier Rate.

## ④ Dedicated Live Animal Transportation

Secure delivery from origin to destination, ensuring the animal's health

Handling tailored to the type of animal...PRIO LIVE ANIMALS

Items	Summary
Product Name	PRIO LIVE ANIMALS
Product Code	AVI
Items Acceptable	All animals
Items Not Acceptable	Collect shipment
Weight / Size Limits	The weight and size that can be compatible on cargo hold of the aircraft
Loading Priority	Priority Loading
Reservation	ANA : 1 day prior to the departure date NCA : None
Acceptance	Subject to the standards of each airport
Delivery (Documents)	Subject to the standards of each airport
Deliver (Cargo)	Subject to the standards of each airport
Aircraft Temperature Control	Optional Service (B4F,B7F Main deck)
Check Sheet	ANA : •PRIO LIVE ANIMALS HANDLING RECORD (For Dog·Cat) •ANA LIVE ANIMALS ACCEPTANCE CHECKLIST  NCA : •LIVE ANIMALS ACCEPTANCE CHECKLIST
Optional Service	ANA : Watering·Feeding·Photo Service
Freight Rate	300% of Carrier Rate  ※When Commodity Classification Rate of 175% is applied, charges can be collected up to 525% of the Carrier Rate.

## ⑤ Temperature-Controlled Container Transport (Except for Pharma)

Providing consistent temperature management using temp-controlled containers.

Consistent temperature control using containers (at each stage of the process) …PRIO TEMP

Items	Summary
Product Name	PRIO TEMP
Product Code (+SCC Code)	PTM ANA : Please Check "PRIO PHARMA & PRIO TEMP Sales Reference Guide" NCA : Container Type
Applicable Containers	<ul style="list-style-type: none"> <li>● ANA : Active (ULD) : ANA container, Envirotainer, CSafe, DoKaSch Passive (Packaging) : SkyCell, ProofTainer, Considering adding APS</li> <li>● NCA Active (ULD) : NCA container, Envirotainer, Csafe</li> </ul>
Items Acceptable	Non-pharmaceuticals using temperature-controlled containers (chemicals, daily products, frozen products, etc.)
Items Not Acceptable	Dangerous goods, Collect shipments
Weight / Size Limits	Limited to weight/size loadable on each container.
Loading Priority	Priority Loading
Reservation	4 business days prior to the flight's departure
Acceptance	Priority Acceptance
Delivery (Documents)	Priority delivery
Delivery (Cargo)	Priority delivery
Check Sheet	✓ ※Both ANA and NCA maintain its current procedure
Temperature Check	Execute for each process
Freight Rate	300% of Carrier Rate

## ⑥ Temperature-Controlled Container Transport (For Pharma)

Providing consistent temperature management using temp-controlled containers.

Consistent temperature control using containers (per 3 hours) …PRIO PHARMA-TCC

Items	Summary
Product Name	PRIO PHARMA – TCC
Product Code (+SCC Code)	PHA ANA : Please Check "PRIO PHARMA & PRIO TEMP Sales Reference Guide" NCA : Container Type
Applicable Containers	<ul style="list-style-type: none"> <li>● ANA Active (ULD) : ANA container, Envirotainer, CSafe, DoKaSch Passive (Packaging) : SkyCell, ProofTainer, Considering adding APS</li> <li>● NCA Active (ULD) : Envirotainer, Csafe</li> </ul>
Items Acceptable	Pharmaceuticals, Specimens, etc. using temperature-controlled containers (including dry ice, certain dangerous goods, and shipper-leased containers)
Items Not Acceptable	Dangerous goods, Collect shipments
Weight / Size Limits	Limited to weight/size loadable on each container.
Loading Priority	Priority Loading
Reservation	4 business days prior to the flight's departure
Acceptance	Priority Acceptance
Delivery (Documents)	Priority delivery
Delivery (Cargo)	Priority delivery
Check Sheet	✓ ※Both ANA and NCA maintain its current procedure
Freight Rate	300% of Carrier Rate

## ⑦ Loose/LCL Cargo Cold Chain

**Delivering temp-controlled service, tailored to specific requirements, for Loose/LCL shipments**

For Pharma requiring specific temp-control... **PRIO PHARMA-Temp Assist** ※ ANA only for the time being  
 For Pharma requiring rapid & reliable transportation... **PRIO PHARMA-Quick Care** ※ ANA only the time being  
 For General Pharma, Perishables... Discontinue PRIO MEDICAL, PRIO FRESH

Items	Summary	
Product Name	PRIO PHARMA – Temp Assist	PRIO PHARMA – Quick Care
Product Code	PTA	PQC
Items Acceptable	Pharmaceuticals requiring temp-control	Pharmaceuticals requiring rapid and reliable transportation, packaged by the shipper and ensuring the temperature and quality of the contents during transit.
Items Not Acceptable	Collect shipments	Collect shipments
Weight / Size Limits	The weight and size that can be compatible on cargo hold of the aircraft.	The weight and size that can be compatible on cargo hold of the aircraft.
Loading Priority	Priority Loading	Priority Loading
Reservation	4 business days prior to the flight's departure	Up to STD 120mins
Acceptance	Up to STD 120mins	Up to STD 120mins
Delivery (Documents)	Within ATA 120~180mins	Within ATA 120~180mins
Delivery (Cargo)	Within ATA 120~180mins	Within ATA 120~180mins
Check Sheet	✓	✓
Remark	Storage at Temp-Controlled Room, Buildup/Breakdown in Pharmaceutical Room (Available upon request only at compatible airports) , Traceability, Thermal blanket	Traceability
Freight Rate	300% of Carrier Rate	300% of Carrier Rate

PRIO MEDICAL  
PRIO FRESH

Discontinued  
Handled as  
PIL & PER

## ⑧ Enabling Quick Delivery (for small volume cargo only)

Transporting small volume cargo as quickly as possible by utilizing the bulk compartment.

Accepting booking, documents, cargo at the origin until the last minute  
 + Delivering documents and cargo at the destination as quickly as possible … **PRIO EXPRESS**

Items	Summary
Product Name	PRIO EXPRESS
Product Code	XPS
Items Acceptable	General cargo and fresh food (excluding cargo with dry ice for cooling)
Items Not Acceptable	Collect shipments, Cargo requiring careful handling, such as dangerous goods (including dry ice for cooling), animals, plants, valuables, and human remains
Weight / Size Limits	300 kg per AWB Up to 40 kg per cargo and limited to the size that can be loaded in the bulk of the aircraft ※Please note that the delivery time may not be met for cargo exceeding the maximum limit.
Loading Priority	Guaranteed Loading (Specify the date and flight)
Reservation	Up to STD 120mins
Acceptance	Up to STD 60mins
Delivery (Documents)	B4F,B7F,B6F : Within ATA 60mins Passenger : Within ATA 90mins ※It complies with each airport standard.
Delivery (Cargo)	Within ATA 90mins
Money-back Guarantee	None
Freight Rate	300% of Carrier Rate ※For Valuables (VAL), the Commodity Class Rate is set at 200% and the maximum applicable rate is 600% of Carrier Rate.

⑨ Space guarantee+ Priority Delivery (Except for small volume cargo)



Securing the space for specific flight and priority handling in case of irregularities + Priority delivery

Guaranteed Loading on a Scheduled Flight + Priority Delivery ...PRIO FREIGHT ※Only ANA

Items	Summary
Product Name	PRIO FREIGHT
Product Code	FRT
Items Acceptable	All cargo
Items Not Acceptable	Collect shipments
Weight / Size Limits	The weight and size that can be compatible on cargo hold of the aircraft
Loading Priority	Guaranteed Loading (Specify the date and flight)
Reservation	Up to STD 120mins
Acceptance	Within ATA 120~180mins
Delivery (Documents)	Within ATA 120~180mins
Delivery (Cargo)	300% of Carrier Rate  ※For Valuables (VAL), the Commodity Class Rate is set at 200% and the maximum applicable rate is 600% of Carrier Rate.

⑨ **Space guarantee+ Priority Delivery** (Except for small volume cargo)



**Securing the space for specific flight and priority handing in case of irregularities + Priority delivery**

**Guaranteed Loading on a Specific Period + Priority Delivery ...PRIO SPACE ✖Only NCA**

Items	Summary
Product Name	PRIO SPACE
Product Code	SPC
Items Acceptable	All Cargo
Items Not Acceptable	Collect shipments
Weight / Size Limits	The weight and size that can be compatible on cargo hold of the aircraft
Loading Priority	Guaranteed Loading (Specify the transportation period)
Reservation	Up to STD 120mins ✖Please note that the acceptance time may not be met for cargo exceeding the maximum limit (Exceeding the size of PMC pallet) .
Acceptance	Within ATA 60mins
Delivery (Documents)	Within ATA 180mins
Delivery (Cargo)	300% of Carrier Rate ✖For Valuables (VAL), the Commodity Class Rate is set at 200% and the maximum applicable rate is 600% of Carrier Rate.